

Agenda Date: 8/22/07 Agenda Item: VII B

STATE OF NEW JERSEY

Board of Public Utilities Two Gateway Center Newark, NJ 07102 www.bpu.state.nj.us

CUSTOMER ASSISTANCE

DENITA GRAHAM, PETITIONER V.) ORDER ADOPTING INITIAL DECISION) SETTLEMENT)
PUBLIC SERVICE ELECTRIC AND GAS COMPANY, RESPONDENT)) BPU DOCKET NO. EC07010018U) OAL DOCKET NO. PUC 3946-07

(SERVICE LIST ATTACHED)

BY THE BOARD:

On January 12, 2007, Denita Graham (Petitioner) filed a petition with the Board disputing the bill of Public Service Electric and Gas Company (Respondent) for utility services.

After the filing of Respondent's answer, the Board transmitted this matter to the Office of Administrative Law (OAL) for hearing and initial disposition as a contested case pursuant to N.J.S.A. 52:14-B-1 et seq. and N.J.S.A. 52:14F-1 et seq. The matter was assigned to Administrative Law Judge (ALJ) Thomas F. Clancy.

While this matter was pending at the OAL, the parties engaged in negotiations and reached a settlement that was submitted to the ALJ. By Initial Decision submitted to the Board on July 30, 2007, to which the settlement was attached and made part thereof, ALJ Clancy found that the agreement was voluntary, that its terms fully disposed of all issues in controversy and that it met the requirements of N.J.A.C.1:1-19.1.

Pursuant to the terms of the agreement, Respondent has agreed to issue a credit to Petitioner's account in the amount of \$1,896.35. In addition, Respondent further agreed to have Ms. Leahy or Ms. Barthemeleo of its Customer Assistance office contact Petitioner to explore the eligibility of Petitioner for assistance through the Universal Service Fund or any other available programs. In return, Petitioner has agreed to abandon all claims that she may presently have against Respondent and withdraw her request for a hearing in this matter.

After review and consideration, the Board <u>FINDS</u> that the terms of the settlement are fair and reasonable. Therefore, the Board <u>HEREBY ADOPTS</u> the Initial Decision and the Settlement Agreement in their entirety, incorporating the terms thereof into this final decision as if fully set forth at length herein.

DATED: 8/22/07

BOARD OF PUBLIC UTILITIES

BY:

JEANNE M. FOX PRESIDENT

FREDERICK F. BUTLER

COMMISSIONER

OSEPH L. PIORDALISO

COMMISSIONER

CHRISTINE V. BATOR
COMMISSIONER

ATTEST:

KRISTI IZZO SECRETARY

and do

I HEREBY CERTIFY that the within document is a true copy of the original in the files of the Board of Public Utilities

BPU Docket No. EC07010018U OAL Docket No. PUC 3946-07

DENITA GRAHAM v. PUBLIC SEREVICE ELECTRIC AND GAS COMPANY

BPU DOCKET NO. EC07010018U OAL DOCKET NO. PUC 3946-07

SERVICE LIST

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Eric Hartsfield, Director
Julie Ford-Williams
Division of Customer Assistance
Board of Public Utilities
Two Gateway Center
Newark, New jersey 07102

Arlene Pasko, DAG Division of Law 124 Halsey Street P.O. Box 45029 Newark, New Jersey 07102



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BOARD OF PUBLIC UTILITIES

State of New Jersey
OFFICE OF ADMINISTRATIVE LAW

E LAVV

INITIAL DECISION SETTLEMENT

OAL DKT. NO. PUC 3946-07 AGENCY DKT. NO. EC07010018U

DENITA A. GRAHAM,

Petitioner,

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BESOW PUBLIC SERVICE ELECTRIC & GAS

COMPANY,

Respondent.

TORD-Williams

CMS

DENITA A. GRAHAM, pro se

SHEREE L. KELLY, Esq., for respondent

Record Closed: July 11, 2007

Decided: July 25, 2007

BEFORE: THOMAS E. CLANCY, ALJ:

This matter was transmitted to the Office of Administrative Law (OAL) on April 20, 2007, for determination as a contested case. On July 11, 2007, at a settlement conference, the parties reached an amicable resolution of the matter and signed a stipulation of settlement indicating the extent of their agreements.

Having reviewed the record and the settlement terms, I FIND as follows:



The parties have voluntarily agreed to the settlement as evidenced by their signatures or the signatures of their representatives; and,

2. The attached settlement fully disposes of all issues in controversy and is consistent with the law.

Therefore, I **CONCLUDE** that the agreement meets the requirements of <u>N.J.A.C.</u> 1:1-19.1 and I hereby **APPROVE** same. Accordingly, I **ORDER** that the parties comply with the settlement terms, and that the proceedings in this matter be concluded.

hereby **FILE** my initial decision with the **BOARD OF PUBLIC UTILITIES** for consideration.

This recommended decision may be adopted, modified or rejected by the BOARD OF PUBLIC UTILITIES, which by law is authorized to make a final decision in this matter. If the BOARD OF PUBLIC UTILITIES does not adopt, modify or reject this decision within forty-five (45) days and unless such time limit is otherwise extended, this recommended decision shall become a final decision in accordance with N.J.S.A. 52:14B-10.

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July 25, 2007 DATE	THOMAS E. CLANCY, ALJ/ta
Date Received at Agency: S-/-67	Floodangh
	Mailed to Parties:
DATE	OFFICE OF ADMINISTRATIVE LAW
am!	

STIPULATION SETTLEMENT (OAL DKt. # Puc 3946-07) settled their differences, do hirely agree as follows: Public Service Tectric and Gas Company agrees to credit The petitioner's acct. # * with the amount 1224120213 of \$ 1896.35 Retitioner agrees to attanton all claims she may presently have or claim vs PSE&G (3) P.S.E. & G will have Eileen leady or Clair Barthemeles from its customer Assistance office contact jetition to explore eligibility for help through The universal Service Fund (Fresh Start) on any other avail programs; (4) PSE&G will work out a payment; plan with patitioner tolay before leaving OAL's premises; and (5) Petitione benely withdraws has request for an ore hearing in the water 7/11/07





State of New Jersey OFFICE OF ADMINISTRATIVE LAW 33 Washington Street Newark, New Jersey 07102 (973) 648-6008

(973-648-6058)



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NORTH

Re: Initial Decisions for Receipt

We are hereby forwarding to you the following decisions from the office of Administrative Law. Receipt is acknowledged as of the next business day of the date indicated below. Should a listed decision not be included in this batch, please call 973-648-6008.

OAL Docket No. PUC	Case Name
5066-07	Robert D'Angelo
3946-07	DENITA A. Graham
	Board of Public Utilities Two Gateway Center Newark, New Jersey 07102
Date: 8-1-07	Board of Public Utilities